



**463 N. MAGNOLIA AVENUE – EL CAJON CA 92020 – 619-359-8380**  
**DISCRIMINATION IS AGAINST THE LAW**

Magnolia Surgery Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Magnolia Surgery Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**Magnolia Surgery Center:**

- Provides free aids and services to people with disabilities to communicate effectively with us. This may include:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, and other formats)
- Provides free language services to people whose primary language is not English. This may include:
  - Qualified interpreters
  - Information written in other languages

If you need these services, please contact our Civil Rights Coordinator.

If you believe Magnolia Surgery Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Civil Rights Coordinator**  
**Magnolia Surgery Center**  
**463 N. Magnolia Avenue**  
**El Cajon CA 92020**  
**Phone: 619-359-8380**  
**Fax: 619-359-8360**

You may file a grievance in person or via mail, fax, or email. If you need help filing a grievance, our civil rights coordinator is available to help you

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights complaint portal at:  
<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Or by mail:

**US Dept of Health and Human Services**  
**200 Independence Avenue SW**  
**Room 509F, HHH Building**  
**Washington DC 20201**

Or by phone:

1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at:

<http://www.hhs.gov/ocr/office/file/index.html>

English:	ATTENTION: if you speak English, you have available free language assistance services. Call 800-XXX-XXXX
Spanish:	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-xxx-xxx-xxxx
Chinese:	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-xxx-xxx-xxxx
Vietnamese:	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-xxx-xxx-xxxx
Tagalog/Filipino:	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-xxx-xxx-xxxx
Korean:	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-xxx-xxx-xxxx
Armenian:	ՈՒՇԱԿՈՒՄ ԵՑՈՒՄ: Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվակրության անվճար ծառայություններ: Տեղեկանքներ 1-xxx-xxx-xxxx
Farsi:	توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-xxx-xxx-xxxx تماس بگیرید.
Russian:	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-xxx-xxx-xxxx
Japanese:	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-xxx-xxx-xxxx
Arabic:	ملاحظة: إذا كنت تتحدث اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-xxx-xxx-xxxx
Punjabi:	ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-xxx-xxx-xxxx
Cambodian:	ចំណាំ: បើអ្នកនិយាយភាសាកម្ពុជា, មានសេវាបន្តបន្ទាប់សម្រាប់ការជំនួយភាសាឥតគិតថ្លៃ។ ទូរស័ព្ទ 1-xxx-xxx-xxxx
Hmong:	LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-xxx-xxx-xxxx
Hindi:	ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-xxx-xxx-xxxx
Thai:	ข้อควรระวัง: ถ้าคุณพูดภาษาไทย เราจะมีบริการช่วยเหลือทางภาษาให้คุณฟรี โทร 1-xxx-xxx-xxxx